

Source Genomics Expands Rapid Sanger Sequencing Services to the North of the UK

FAQ's

Where is the new laboratory located?

Source Genomics new laboratory will be located in Runcorn, North of England and will serve as a local laboratory facility for Northern territories of the UK.

Why are my samples being processed in Runcorn?

The opening of Source Genomics facility in the North will allow us to better support customers in Northern England and Scotland, with even faster Sanger sequencing services whilst upholding its renowned high-quality.

How fast are the TATs now?

Our extensive network of courier collections will allow customers in the North to experience our speedREAD service, so customers submitting samples through a collection box should receive data back in their email accounts between midnight and 9am the following morning.

Are Cambridge TATs faster than Runcorn?

Data delivery for Source Genomics Sanger sequencing service will be received at the same unrivalled turnaround with samples processed at Cambridge and Runcorn. The new laboratory expansion will benefit customers in the North of the UK to ensure the fastest turnaround times for sample processing and data retrieval due to new focus on logistical optimisation.

Do I need to do anything?

No action is required. Simply drop your samples at your nearest collection box and we will facilitate the transportation to the laboratory site which will optimise your data retrieval turnaround time.

How do I find my nearest collection box?

Please contact sequencing@sourcebioscience.com for a list of the collection boxes available in the North.

Who do I contact for more information?

For more information, please contact enquiries@sourcebioscience.com and one of our dedicated account managers will get back to you at the earliest availability to answer your query.